

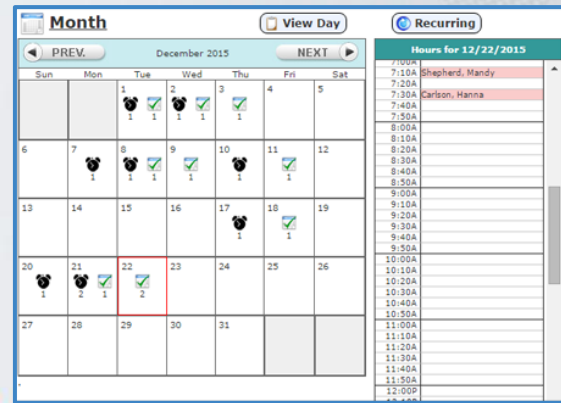
## REDUCE No-Shows - INCREASE Revenue - ENHANCE Customer Service

The Text Reminder System is a two-way text messaging workstation designed to help your customer service representatives communicate easily and effectively with your patients, customers, or guests.

Text messaging is increasingly used by people of ALL ages to help them communicate on the go when they are in meetings, on phone calls, or at other times when a phone conversation may not be appropriate.

### Benefits of using the Text Reminder System

- ✓ SEND patient/client appointment reminders
- ✓ RECEIVE appointment confirmations and reschedule requests
- ✓ COMMUNICATE directly with mobile phones from your computer
- ✓ IMPORT your existing database of contacts directly into the system
- ✓ MAINTAIN a complete messaging log of all conversations
- ✓ CREATE your own message templates and use them over and over
- ✓ PROVIDE your clients and staff with a convenience they will appreciate
- ✓ SECURE web-based application



Office Productivity +



No Shows = **Increased**



Reduce staff time from one hour, per day, to less than 10-minutes by using text messaging systems for appointment reminders, calls, and follow ups.



Boost your bottom line by upwards of \$100,000 from savings and increased revenue by filling cancels with additional patient/client visits.

YAFI Text Reminder System is used by:

- Doctors & Healthcare Professionals
- Automobile Dealers & Service Departments
- Hotels & Concierges

- Customer Service Centers
- Reservation Services
- Day Spas & Hair Salons